**181310: 618198: Cannot attach or remove documents from a Closed Interaction/Request**



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Test Data: Unassigned

Description: 618198: Cannot attach or remove documents from a Closed Interaction/Request

# Summary

**Categories**

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

Click ANONYMOUS ROC from the ribbon. Fill out

required fields in the RoC section. Click Save.

Verify your user is now assigned as the Patient Advocate.

In the ATTACHMENTS Subsection, upload a document.

Add a Request with an Impacted SL. Open the Request. Add an attachment.

Add a Resolution Activity. Click Resolve Request. Verify status is Closed.

Return to the Interaction. Click Close Interaction. Verify status is Inactive.

Dismiss the session.

Expected Results

A closed Interaction/Request is prepared. Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

**PA**

Open a DASHBOARD session.

In the bottom grid, set view to Closed Interactions at My VAMC. Open the Interaction you just closed.

Scroll to the ATTACHMENTS subsection. Verify the Upload Attachment button is NOT displayed.

Open the attachment from the grid. Verify the Remove Attachment button is NOT displayed.

Dismiss the Attachment session tab.

Expected Results

Cannot upload or remove attachment from a closed Interaction. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

**PA**

Open the Closed Request listed in the Request

Summary grid.

Scroll to the ATTACHMENTS subsection. Verify the Upload Attachment button is NOT displayed.

Open the attachment from the grid. Verify the Remove Attachment button is NOT displayed.

Expected Results

Cannot upload or remove attachment from a resolved request. Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**